



NORTHWEST
ELEMENTARY SCHOOL

NWES Digital Learning Technical Support



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Technical Support is available to you.

If you are in need of technical support, please use one of the following methods below-

1. Go to the NWES website at nwes.pasco.k12.fl.us to access the several Quick Guides for how-to/step-by-step information along with the Parent eLearning Newsletters or go to pasco.k12.fl.us for additional info/resources.
2. Contact your child's teacher(s). The NWES website has a tab called "Contacts." Email your teacher!
3. Call NWES at 727-774-4700. Our office hours are Monday-Friday from 8:30-4:00. Our secretary will try to assist you or will have someone get back to you. Do NOT show up to our campus- as we're closed.
4. You could also email our Learning Design Coach- Dan Palacios at dpalacio@pasco.k12.fl.us or our Resource Management Associate- Sue Elliott at selliott@pasco.k12.fl.us.

The expectation is that someone gets back to you as quickly as possible, within 24 hours (Monday-Friday).

****When calling or emailing, please include the following information:****

- Your name
- Your child(ren)'s name
- Your teacher's name
- Your phone number
- A detail explanation of the issue you're having

